

OPERATIONS RESEARCH FOR SURGICAL SERVICES

PURPOSE OF COURSE is to teach participants how to apply principles of operations research to solve problems in the operating room and perioperative environment:

- Monitoring operational and financial performance of surgical suites and anesthesia groups ("descriptive analytics"),
- Forecasting case durations, time remaining in cases, use of staffed OR time ("predictive analytics"),
- Applying principles of operations research to make common decisions, such as staffing levels, block time planning, case scheduling and assignment, financial management, and strategic planning ("prescriptive analytics"),
- Identifying in-house expertise to aid in problem-solving and determining whether outside consultants are needed,
- Evaluating current decision-support systems.

See: Wachtel RE, Dexter F. <u>Curriculum providing cognitive knowledge</u> and problem-solving skills for anesthesia systems-based practice. ACGME Journal of Graduate Medical Education 2: 624-632, 2010

See: Wachtel RE, Dexter F. <u>Difficulties and challenges associated with literature searches in operating room management, complete with recommendations. Anesthesia & Analgesia 117: 1460-1479, 2013</u>

See: Dexter F, Van Swol LM. <u>Influence of data and formulas on trust in information from journal articles in an operating room management course</u>. Anesthesia & Analgesia Case Reports 6: 329-334, 2016

See: Ahn PH, Dexter F, Fahy BG, Van Swol LM. <u>Demonstrability of analytics solutions and shared knowledge of statistics and operating room management improves expected performance of small teams in correctly solving problems and making good decisions.</u> Perioperative Care and Operating Room Management 19: 100090, 2020

INTENDED AUDIENCE includes anesthesiologists, CRNAs, nurse managers, surgeons, hospital engineers and other analysts responsible for the organization and delivery of surgical care. Participants should have knowledge of middle/high school level algebra, Excel functions, and basic statistics (e.g., Student's t-test). The course is designed to be especially relevant to engineers and analysts from other fields preparing to work in anesthesia/ ORs.

CASE STUDIES completed in class are an integral part of the course. Participants include both clinicians and analysts. Many of the case questions include electronic literature searching using publicly available materials. The cases help participants learn which techniques should be applied to different types of problems, how best to present results to hospital stakeholders, and leadership principles for team-based OR management decision making.

Cases 7 to 9

Discussion of cases

2:30 PM

5:30 PM

COURSE SO	CHEDULE (www.FranklinDexter.net/education.htm)	DAY 3 8:00 AM	Economics of small reductions in OR times and turnover times
8:00 AM	Use of economically rational ordered priorities to make patient flow decisions	10:00 AM	Financial impact of differences among hospitals
	Lecture is based on the following reference article: Dexter F, Epstein RH, Traub RD, Xiao Y. Making management decisions on the day of surgery based on OR efficiency and patient waiting times. Anesthesiology 101: 1444-1453, 2004		Lecture is based on the following reference article: Wachtel RE, Dexter F, Lubarsky DA. Financial implications of a hospital's specialization in rare physiologically complex surgical procedures. Anesthesiology 103: 161-167, 2005
11:00 AM	Cases 1 and 2	10:45 AM	Cases 10 and 11
1:00 PM	Incorporating uncertainty into decision-making	1:00 PM	Empirical methods for staffing and assignments
3:00 PM	Cases 3 and 4		Lecture is based on the following reference article: Dexter F, Epstein RH. Optimizing second shift OR staffing. AORN Journal 77:825-830, 2003
5:30 PM	Discussion of cases	2:00 PM	Physician agreements: Anesthesia institutional
Day 2		2.00 I WI	support and surgeon block time
8:00 AM	Allocating OR time operationally (few months before day of patient care)		Lecture is based on the following reference article: Dexter F, Epstein RH. <u>Associated roles of perioperative</u>
	Lecture is based on the following reference article: McIntosh C, Dexter F, Epstein RH. The impact of service-specific staffing case scheduling, turnovers, and		medical directors and anesthesia: hospital agreements for operating room management. Anesthesia & Analgesia 121: 1469-1478, 2015
	first-case starts on anesthesia group and operating room productivity: tutorial using data from an Australian hospital.	3:00 PM	Cases 12 to 15
	Anesthesia & Analgesia 103: 1499-1516, 2006	Day 4	
10:00 AM	Allocating OR time tactically based on utilization	8:00 AM	Discussion of cases from preceding day
	(1 yr before day of patient care) Lecture is based on the following reference article:	9:45 AM	Differentiating among hospitals and surgical practices
	Wachtel RE, Dexter F. <u>Tactical increases in OR block time</u> for capacity planning should not be based on utilization. Anesthesia & Analgesia 106: 215-226, 2008		Lecture is based on the following reference article: Dexter F, Ledolter J, Hindman BJ. <u>Quantifying the</u> diversity and similarity of surgical procedures among
10:45 AM	Cases 5 and 6		hospitals and anesthesia providers. Anesthesia & Analgesia 122: 251-263, 2016
1:00 PM	Allocating OR time tactically based on financial and strategic criteria	10:45 AM	Cases 16 and 17
	Lecture is based on the following reference article:	11:55 AM	End of course
	Dexter F, Ledolter J, Wachtel RE. <u>Tactical decision making for</u>		Open discussion during lunch
	selective expansion of operating room resources incorporating financial criteria & uncertainty in sub-specialties' future workloads. Anesthesia & Analgesia 100: 1425-1432, 2005	this live ac	ersity of Iowa Carver College of Medicine designates entivity for a maximum of 35 AMA PRA Category 1

The University of Iowa Carver College of Medicine designates this live activity for a maximum of 35 *AMA PRA Category 1 Credits*TM. Physicians should claim only the credit commensurate with the extent of their participation in the activity. Course *completion* is required for CME credit.

Zoom, CST, UTC-6h

Zoom, CDT, UTC-5h

Zoom, CST, UTC-6h

INSTRUCTOR is Franklin Dexter, MD, PhD, Professor, University of Iowa.

FILL IN THE PDF REGISTRATION FORM AND E-MAIL TO:

Franklin-Dexter@UIowa.edu

COURSE FEE: \$2000

There is a \$250 fee for cancellation up to 8 weeks before the course starts, \$750 up to 3 weeks before the course, and \$1500 afterwards.

Payment by bank wiring or US credit card is available with the non-refundable bank fee.

SEND CHECK PAYABLE TO: The University of Iowa

MAIL TO: Franklin Dexter

Department of Anesthesia

Division of Management Consulting

University of Iowa 200 Hawkins Drive, 6JCP Iowa City, IA 52242

Internet requirement is sufficient speed for live video conferencing. Hardware requirements include Webcam, audio headset with microphone, and two monitors or devices. Software requirements are Google Chrome, desktop version of Microsoft Excel, and ability to access Zoom desktop client or web client.

Daily class recording will be available to participants to stream for 11 months after course completion.

The University of Iowa Roy J. and Lucille A. Carver College of Medicine is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

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FEBRUARY 9-12, 2023

SEPTEMBER 7-10, 2023

FEBRUARY OR MARCH 2024

REGISTR	ATION	FODM
NEGISTR	ATIUN	LOKM

COURSE DATES:

First Name:	Last Name:	Degree(s):	
Title:			
Organization:			
Mailing Address:			
City:	State (Province)	Postal Code:	
Mobile Phone during course:	E-mail (write clearly):		
How did you hear about the course?			
Please answer the following questions to assist in co	ourse planning:		
Confirm requirement of computer with Google Chromo	e and desktop version of Microsoft Excel	YES	NO
Have you ever participated in the decision to move a sur	gical case from one OR to another?	YES	NO
Have you ever participated in a decision influencing phy	sician recruitment?	YES	NO
Have you ever performed linear programming, used Mo or created a quality control chart with limit lines?	nte-Carlo simulation such as @Risk or Crystal Ball,	YES	NO
Have you ever studied statistics more advanced than the	prerequisite knowledge?	YES	NO

Material on which questions are based: Dexter F, Masursky D, Wachtel RE, Nussmeier NA. <u>Application of an online reference for reviewing basic statistical principles of operating room management</u>. American Statistical Association: Journal of Statistics Education 18(3), 2010

The course can be hosted by a hospital or other facility for up to 4 teams (i.e., 12 participants). Download www.FranklinDexter.net/Contracts/ContractHourly.docx. Budget 3.5 days for the course, 0.5 day for preparation, and 1 day for travel to/from the site, total \$12,500 plus Dr. Dexter's travel expenses. Detailed specifications are sent for the room's setup, computer and projector requirements, etc., to be arranged by the host. For presentation using University of Iowa hosted Zoom web conference instead of on-site (e.g., during 2 successive weekends or 1 weekend and 3 evenings), exclude travel (i.e., total \$10,000). Click here for that and multiple other course alternatives.